

Tasting Room Associate

San Juan Vineyard is the only operating winery and vineyard on San Juan Island. Our wines are estate grown and primarily sold through our tasting room and to local island restaurants. Customer service and commitment to community are the core of everything we do.

SJV is in search of a friendly and enthusiastic individual to join our team (10-20 hours/week). We are a family owned company and cultivate a sense of family in our workplace and for our guests. We take pride in offering exceptional hospitality that is down to earth and authentic to all who visit us.

A desire to learn about wine is more important than previous tasting room experience. As a Tasting Room team member you are responsible for sharing not only our wines, but our story and helping our guests feel at home.

Functions

- Greet all visitors with a warm welcome and ensure every visitor enjoys their wine tasting experience and leaves with a very high impression of our wines.
- Become knowledgeable about wines, accurately describes wines and winemaking techniques. Explain winery history, appellations, and unique aspects about the wines.
- Handle routine purchasing transactions, including operate cash drawer, process returns and discounts, etc.
- Promote wine and wine club memberships
- Participate and assist with special hospitality events that occur at the winery
- Stock wine, merchandise, and supplies as needed
- Wash and polish glassware

Requirements

- Show commitment to excellence and high standards in work
- Possess or can develop solid knowledge of wines and winemaking processes
- Consistently demonstrate outstanding customer service skills and poise
- Proven ability to effectively and appropriately communicate with diverse guests
- Possess professional appearance and demeanor
- Maintain cleanliness of the tasting room and other winery common areas
- Is flexible, can manage constantly changing priorities with enthusiasm
- Strong computer proficiency and data entry experience, basic to intermediate knowledge of Word and Excel preferred.
- Possesses one to two years prior related experience
- Must be at least 21 years of age
- Must be able to work weekends and flexible schedules
- Assist with daily opening and closing duties including wine inventory

Physical Requirements

- Ability to lift and move 50 pounds repeatedly
- Ability to stand and walk for long periods of time
- Ability to effectively stock wine, set-up and break down boxes, equipment, etc
- Ability to understand and accurately follow written and verbal instructions
- Must have reliable transportation